

Rex Lake Fire District

October 24, 2025

Dear Rex Lake Fire District Member:

During the past year, we have been proud of the services we have been able to provide to our members. As a result of our partnership with the Cahaba Valley Fire Department, we have been able to maintain one of the highest ISO ratings in Alabama, which means our services are very high quality (and it also means our members enjoy lower insurance rates).

More than 90% of the services we provide are emergency medical services, and we are pleased to report our response time to these emergencies continues to be very good.

We are also very pleased that our mutual response agreements with other jurisdictions continue to be strong, which means our response times and coverages are excellent.

This year, our dues will be: \$555 for residential property, \$603 per apartment unit for apartments, \$0.421 per square foot for commercial property, \$312/\$181 for trailers and \$240 for undeveloped land. These dues will allow us to attract and retain well qualified personnel and ensure we have up-to-date vehicles and equipment.

We are excited to announce the launch of our new online Customer Account Portal. This new system lets you easily view your account, update your contact information, and make or view payments. To ensure a smooth transition, please use this link or the QR code below to verify your account information. This is a one-time process. You will receive an email from businessoffice@cahabavalleyfire.org when the update to your account has been completed. This may take up to 1-2 business days. Your information will NOT be shared with third parties.
<https://forms.office.com/r/PE39SM139r>

You can also mail your payment to: Rex Lake Fire District, Business Office, 145 Narrows Drive, Birmingham, AL 35242.

If you have a mortgage on your property, there is a good chance your mortgage company will pay for your dues from your escrow account. If you have any questions about this, please check with your mortgage company before you send your payment, so you won't pay your dues twice.

We know that these times continue to be challenging to many of you, especially if you are on a fixed income or are facing other personal challenges. Please contact our Board President, Chris Retan, at 205-365-3694 if you would like to request a fee reduction.

Finally, we are here to serve our members. Please feel free to contact us by calling our President at 205-365-3694 or emailing him at chrisretan@gmail.com. We are always open to trying to find new ways to better serve our members.

The Rex Lake Fire Board Directors

Chris Retan, President
Andra Sparks, Vice-President
Chris Romei, Treasurer
Anne Alexander, Secretary

